

## State Bank of India

**RFP for:** Engagement of Competent resources experienced in Areas of Cyber Security / Information / Data Security for various activities relating to Data protection which includes data flow analysis of various application and business processes for a period of six months

RFP NO-SBI/GITC/ISD/2023-24/ISO/24

| SI No | RFP Page No | RFP Clause No.                              | Existing Clause  | Query/Suggestions   | Response   |
|-------|-------------|---|--|---|--|
| 1     | 57          | Annexure-E, Scope of Work & Job Description | 16. Draft report needs to be submitted within one working day from the completion of each review and final report after ISSP internal review need to be submitted by the Project management coordinator within 1 working days of the draft report. | Can the period to submit the draft report be changed from 1 day to 2 (or) 3 days?   | 16. Draft report needs to be submitted within two working day from the completion of each review and final report after ISSP internal review need to be submitted by the Project management coordinator within 1 working days of the draft report. |
| 2     | 56          | Appendix-E - Point 4                        | Professional Qualification (Mandatory)   | As the scope of work is related to information security and data protection, request you to please consider other certifications such as ISO Lead Auditors for ISO/IEC 27001, ISO 27701, CIPP/E etc. in mandatory qualification | Please adhere to the RFP in regard to the mandatory certification.   |

|   |    |                       |   |  |   |
|---|----|-----------------------|---|--|---|
| 3 | 57 | Appendix-E - Point 16 | Draft report needs to be submitted within one working day from the completion of each review and final report after ISSP internal review need to be submitted by the Project management coordinator within 1 working days of the draft report     | Suggest that this timeline be revised to minimum 3 working days for better quality deliverable | The time for submission of draft report may be revised to 2 working days. |
| 4 | 13 | 11.ii                 | <p><b>Deadline for Submission of Bids</b></p> <p>ii. Wherever applicable, the Bidder shall submit the original EMD Bank Guarantee and Pre- Contract Integrity Pact together with their respective enclosures and seal it in an envelope .....</p> | The format for Pre-Contract Integrity Pact has not been provided, please share the same        | Not applicable  |
| 5 | 9  | 5. ix                 | In addition to all above the final selected ISSP will also be bound by the existing Service Level Agreement (SLA) and NDA already signed with the Bank.   | Please share the copy of SLA   | The format for SLA will be shared with the successful bidder              |

|   |                    |  |   |   |   |
|---|--------------------|--|---|---|---|
| 6 | Page No. 17 and 62 | Technical evaluation criteria and Job description of the resources | <p>Technical Evaluation Parameters:</p> <p>Mandatory certification required Certifications (Mandatory): CISSP / CISA / CISM / CIPT / CIPM. (Minimum: 1 certification required from above).<br/>Additional Certifications (Preferred): DCPD / DCPLA / DCSSE</p> <p>Job Description of the resources</p> <p>Additional Qualification (Any one compulsorily required)<br/>CISSP/CISA/CISM/CIPT/CIPM/DCPD/DCPLA/DCSSE</p> | As mandatory requirement for certification is different in both mentioned section, request you to confirm the mandatory certification requirement   | <p>Certifications as mentioned in the Page No-17 (Technical evaluation parameters has to be considered ) Mandatory certification required Certifications (Mandatory): CISSP / CISA / CISM / CIPT / CIPM. (Minimum: 1 certification required from above).</p> <p>Additional Certifications (Preferred): DCPD / DCPLA / DCSSE</p> |
| 7 | 17                 | Technical Evaluation Parameters                                    | Details of various engagement/projects undertaken by the company in the BFSI industry for last 5 years. Provide details of minimum 3 engagement/projects in Data Flow Analysis during last five FYs (FY-2018-2023).   | <p>We have performed data flow analysis as a part of security assessment or privacy engagement. However, generally data flow analysis is an integral part of overall program. Hence, documented requirement would be difficult to be traced work order or engagement letter</p> <p>Hence, request you to release or relax this clause</p> | In addition to the Purchase order, Work order, Client reference the bidder could furnish the scope of work or evidence in the report depicting the consideration of DFA in the part of engagement/Self -certification.  |
|   |                    |  |   |   |   |